

Earls Court Village Long Term Care Home Administration

To all our residents and friends,
The MOHLTC inspectors have been with us for just under one month. They arrived to review a previous order and two complaints. During their time with us they did review other concerns. We are now awaiting their written report. The Home has been managed by Responsive Health Management for one year and overall there have been a number of significant improvements. We recognize there is still more work to be done, but I would like to thank all the staff for their dedication, our families and residents for their patience. The best is yet to come. If you have any questions or concerns, please do not hesitate to contact me at 519-601-5088 ext. 501.

Rob B., Executive Director



Annual Fall Fair & Bazaar SATURDAY, SEPTEMBER 21st

Join us for an afternoon of country fall fun for residents and families! Enjoy seasonal refreshments, games, live music and more!

2:00 – 3:30pm in the Courtyard



Family Council Meetings

All meetings are at 6:30pm and held in the Earls Court Chapel. All families are welcome to attend our monthly meetings on the last Tuesday of every month.

****Correction from the last newsletter:** There will be a meeting on Tuesday, August 27th.
September's meeting takes place on Tuesday, September 24th.

The Village Chronicle



SHARON VILLAGE
CARE HOMES

Earls Court Village (ECV)

SEPTEMBER 2019

September Bus Outings:

September 3 rd at 9:30am	Ingersoll Cheese & Agricultural Museum
September 12 th at 4:30pm	Western Fair
September 17 th at 9:30am	Shopping & Lunch at Hyde Park Walmart
September 24 th at 9:30am	Country Drive & Tim Hortons
September 30 th at 9:30am	Shopping at Hyde Park Walmart (no lunch)

September Restaurant Dine-In:

September 18th at 12pm	Archie's Fish & Chips
------------------------	-----------------------

September Special Events:

September 1 st at 2pm	Back to School Fashion Show
September 5 th at 2pm	Entertainment with Gary McGill
September 7 th at 12pm	Grandparent's Day BBQ & Corn Roast
September 9 th at 10-3pm	Geri Fashions Clothing Sale in Lobby
September 12 th at 2pm	Birthday Party with Jim Ashby
September 19th at 2pm	Live Entertainment with Huff n' Puff Dancers
September 21 st at 2pm	Annual Fall Fair & Vendors Market
September 26 th at 2pm	Happy Hour with the Goldies Band

All bus outings and the dine-in have a sign-up list. The outings are not first-come first-served, as we try to accommodate all residents interested. If you would like your loved one to attend an outing, please let a recreation staff know.

If you have any questions or concerns, please contact Heather, Director of Therapeutic Recreation at hgraham@svch.ca or 519-601-5088 ext. 101.

Recreation

A change of season is upon us and I don't think I'm alone in looking forward to cooler days and all the beautiful colours that come with the Autumn season.

Now that I am settled in my role here, I am excited to partake in all of the Earls Court traditions and annual events, as well as help to create new ones. In September we have both a family BBQ to celebrate Grandparent's Day as well as our Annual Fall Fair. This is a great opportunity to meet fellow family members as well as some of the staff and managers that you do not already know. I am personally looking forward to meeting many new faces at these events as well as our Family Council Meetings. I can be reached at Extension 101 or by email at hgraham@svch.ca.

Wishing you a beautiful September!

Heather Graham
Director of Therapeutic Recreation

GRANDPARENT'S DAY BBQ & CORN ROAST



We're celebrating Grandparent's Day with a special BBQ for residents and families! Enjoy a BBQ lunch featuring chicken, sides, and a corn roast. Plus we will have live entertainment and fun for the whole family!

This is a special event that requires both residents and families to RSVP. For residents that do not wish to attend the BBQ, a regular meal will be served in the dining rooms.

Tickets are \$8.00 for guests and the RSVP deadline is Friday, August 30th.



To RSVP, please contact Heather, ext. 101 or hgraham@svch.ca Office is on 4th floor

FAMILY & VOLUNTEERS FOR OUTINGS

Bus outings are such a great way for our residents to connect to their local community, have opportunities for new experiences, and have fun outside of the Earls Court environment. When family members are able to join us, it helps by allowing our staff to provide more individualized care and by enhancing the resident's experience. If you are able to join us for an outing, please advise Heather in advance.

LEADERSHIP TEAM:

Rob Bissonnette
Executive Director
Ext. 501

Myrna Diehl
Director of Care
Ext. 201

Jason Bergen
Director of Dietary Services
Ext. 505

David Pranger
Director of Facility Services
Ext. 506

Heather Graham
Director of Therapeutic Recreation
Ext. 101

Hannah Hoa
Business Office
Ext. 503

Business Office:

Banking Hours are as follows:

Wednesdays
2:00PM - 4:00PM
Fridays
2:00PM - 4:00PM

Located on the Lower Level with Hannah, our Bookkeeper

Facility Services

A friendly reminder that we have a designated smoking area for all family, visitors, residents and staff. The gazebo by the parking lot is the only area that is permitted for smoking. The area outside of our main entrance as well as the Courtyard are non-smoking areas. If you see someone smoking in an unsafe area, please report it to staff on duty.

As well, we ask that family and visitors keep in mind that there are several areas in the building that are staff-only areas. This includes tub and shower rooms, stairwells, and most of the Lower Level. These areas are secured by keypad entry and we ask that family and staff respect these secure doors for safety and privacy reasons.

Dave Pranger
Director of Facility Services

