

Accessibility For Persons with Disabilities Barrier Assessment Form

Tyndall Seniors Village is dedicated to fostering an inclusive, barrier-free environment where people of all abilities can co-exist in every area of our Home.

Purpose: This document employs a plan-of-action framework to help identify barriers and address them accordingly.

Legend: Green- Action items that are amendable (short-term)

Blue – Action items that will be amended with the construction of our new facility (long-term)

White- No identified deficiencies.

Problems identified	Action (s)	Accountability	Target Date (s)	Additional Comments/Suggestions
ARCHITECTURAL BARRIERS				
The public washroom on the main floor does not have a grab bar.	Consult with the Environmental Manager to confirm the possibility of installing a grab bar.	Executive Director/ Environmental	November 2023	N/A
Automatic swing doors at main entrance are not suitable for persons with disabilities.	New building will address deficiency.	N/A	New building opening	Automatic sliding doors at front entrance.
Some doors have knobs instead of lever handles- recommended for swing doors (<i>easier to grip</i>).	New building will address deficiency.	N/A	New building opening	Install lever to swing doors when replacing handles.
All bathroom faucets are manual.	New building will address deficiency.	N/A	New building opening	Automate bathroom faucets.
Elevator doors have a short delay interval – causing people to get stuck between closing doors.	Current elevator has increased timing to the extent possible.	N/A	New building opening	N/A

Elevator does not have audible communication functions for destination arrival and/or door closing	New building will address deficiency.	N/A	New building opening	N/A
The curb ramp from the parking lot onto the sidewalk is narrow/ uneven/steep.	New building will address deficiency.	N/A	New building opening	N/A
Washroom doors are not equipped with an automatic or push-button opener.	New building will address deficiency.	N/A	New building opening	Automate washroom door openers
Width of doorways into lounge area (main floor)- does not accommodate larger wheelchairs.	New building will address deficiency.	N/A	New building opening	Increase pathway to lounge area
ENVIRONMENTAL BARRIERS				
Noisy environment due to residents with varying impairments yelling; staff being noisy at change of shift.	Evaluate peak time of increase noise level- increased activities to be incorporated to help minimize noise.	Recreational Staff	Ongoing	Over head paging minimized.
Parking is limited. Staff use spaces close to entrance.	Reallocate spaces to visitors. Staff to use alternate	Executive Director	July 2022- Ongoing	Additional parking available at west side of lot.
There is insufficient maneuvering space on all RHA floors.	New building will address deficiency	N/A	New building opening	Increase pathways on all RHA floors.
FINANCIAL BARRIERS				
Outings- due to financial constraints residents/family members are not able to participate.	1) Select outings, for individuals to attend where there is no fee	Recreation Department	Ongoing	This has been a continuous practice within the Home.

	involved (i.e., scenic tours) 2) Strategic allocation of donation money to accommodate financial needs.			
ATTITUDINAL BARRIERS <i>(Include. Bias, Labelling, Assumptions, Misunderstandings)</i>				
Stereotyping and/or Patronizing <u>Ex. The Spread Effect:</u> Assuming that an individual's disability negatively effects other senses – <i>speaking loudly to a person who is blind</i>	Education- Fostering respectful and positive attitudes of staff. Focusing on abilities and capabilities- not disabilities.	All staff	Ongoing	N/A
TRANSPORTATION BARRIERS				
None	N/A	N/A	N/A	Mississauga provides a variety of accessible transportation options- Trans-help; wheelchair accessible cabs
COMMUNICATION BARRIERS				
Some printed material has small font to accommodate required information.	All family/visitors/resident information to be prepared in larger font	Leadership	Ongoing	
Residents & Others do not have access to computers.	Added iPad for resident use with recreation staff support	Recreation Manager	Ongoing	iPad are used for activities. <i>(Such as Zoom calls, Entertainment, News, etc.)</i>

Currently there are no means of connecting with individuals who are blind.	New building will address deficiency.	Executive Director	New building opening	Install braille on signage.
Increase ways of connecting with individuals who are hearing impaired.	Obtain external Sign language interpretive services – upon request	Executive Director	Ongoing	Currently, we use pocket talkers for those residents who are hearing impaired. We use interpreters for any visitors requiring sign language
Website being inaccessible for individuals who require accommodations related to vision or hearing.	To have the website fully compliant with ADOA WCAG 2.0 web content accessibility guidelines	Corporate office	Ongoing	Corporate office to review website compliance with IT provider and upgrade in line with guidelines
SYSTEMIC BARRIERS				
None	N/A	N/A	N/A	N/A
EMPLOYMENT BARRIERS				
Transportation limitations- start and stop time for bus connections	Tyndall has worked with staff to ensure appropriate shift times can be accommodated without limited adequate shift coverage	Leadership	Ongoing	N/A
Most job positions restrict individuals with some mobility disabilities.	Evaluate each job position to determine what disabilities can be accommodated	Administrator, Leadership, Health, and Safety, Managerial staff	Ongoing	N/A
OTHER BARRIERS (Barriers identified by persons served, personnel, other stakeholders)				
None	Provide an avenue for feedback from all persons served	Executive Director Leadership	Ongoing	1) Suggestions for improvement are encouraged via annual satisfaction surveys that have open-ended feedback sections for families, residents, volunteers, and staff.

				2) Suggestion box located at front entrance.
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Additional Comments: Due to space constraints, it was determined that a grab bar cannot be installed at this time.